

FEEDBACK PARENT/CARERS SURVEY

HARVEST | OCTOBER 2023 |



Summary Of Survey

The Survey was open to all parent/carers at St Marks Roman Catholic Ipswich in October 2023 via Microsoft Form.

In total we had **62 responses** from parents/carers ranging from Reception to Year 6. The overall results shows that the overall score for views, feelings and relationship questions are leaning towards Strongly agree or Agree. Please see breakdown below.

A number of comments were raised and the Governors sat down with the School Leadership Team to discuss some of the recurring comments.

Overall some of the comments were very useful and reflects the current situation of the school.

However, we had some negative personal comments against some members of staff and children within the school.

Purpose of the Survey

This enables the school to gather and understand parent opinions, perspectives and perceptions of St Marks RC School.

Outcome of the Survey

To promote improvement and changes to the learning environment at St Marks.

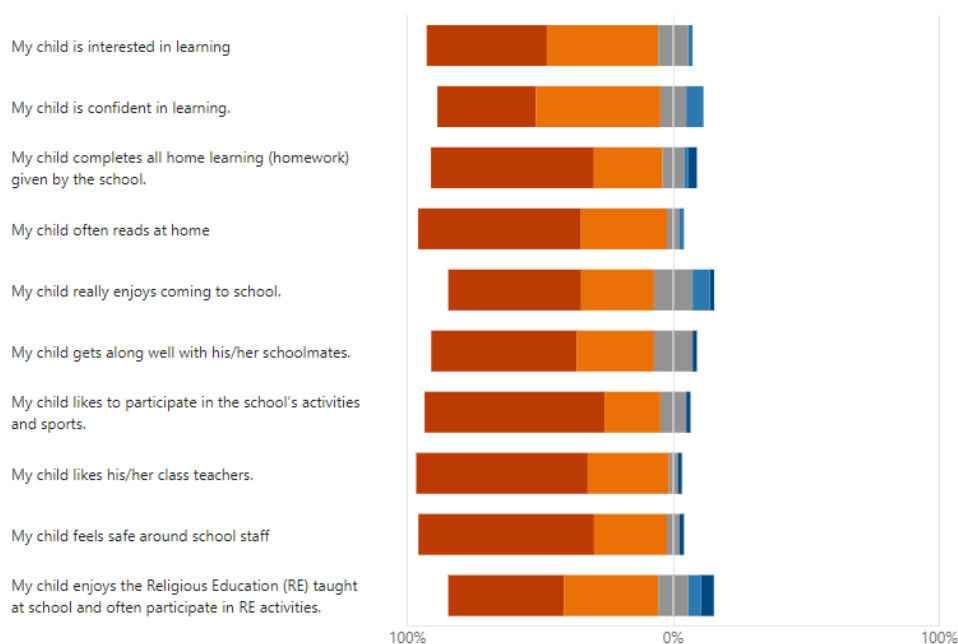
Areas covered

1. Teaching and Learning.
2. Catholic values and ethos.
3. Parent-School relationship.
4. Overall performance

3. My view on my child learning?

[More Details](#)

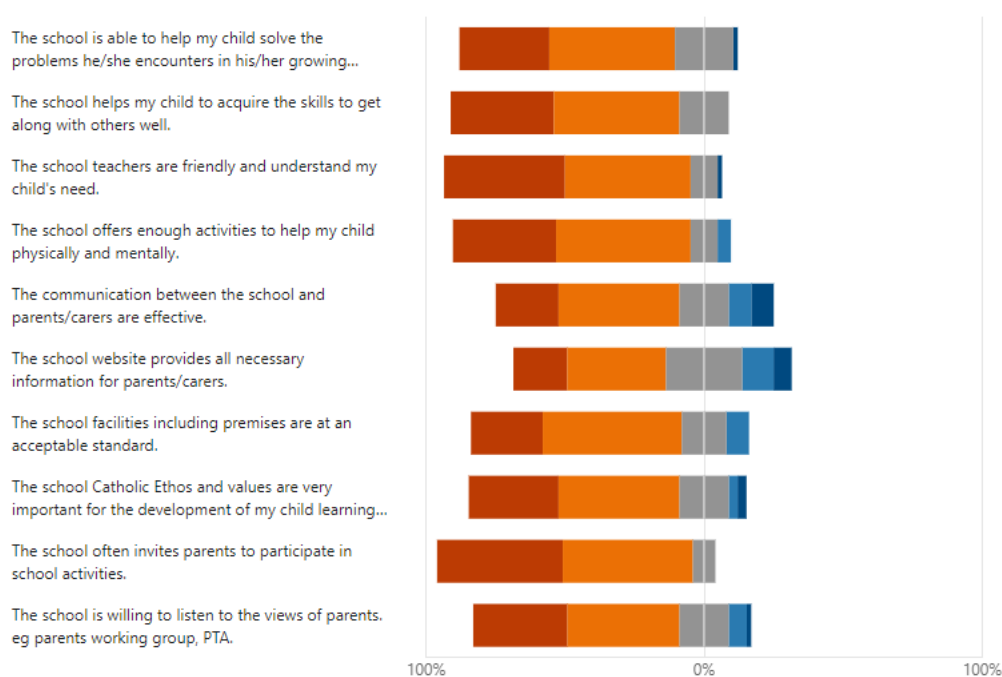
Strongly agree Agree Neutral Disagree Strongly disagree



5. As a parent/Carer I feel that:

[More Details](#)

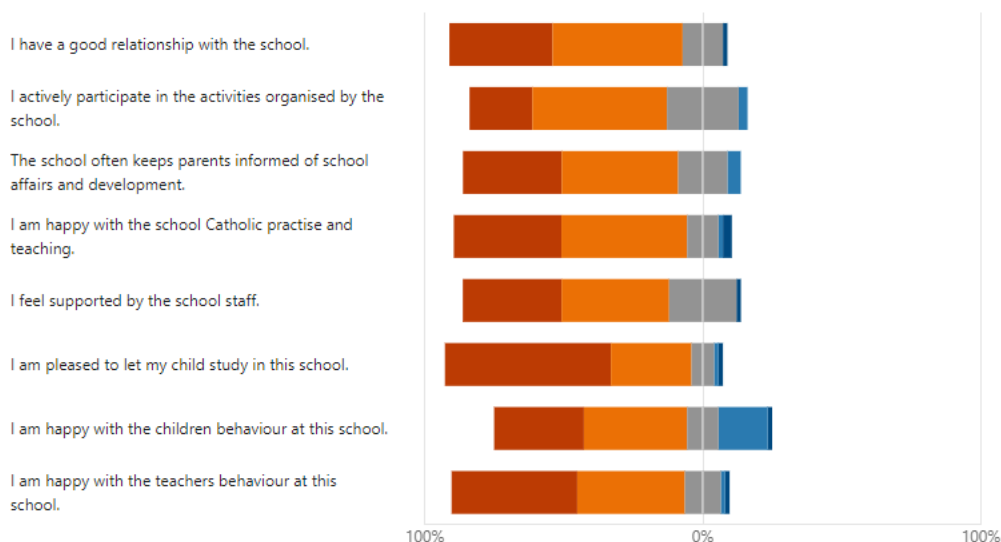
Strongly Agree Agree Neutral Disagree Strongly disagree



7. Overall Performance

[More Details](#)

Strongly Agree Agree Neutral Disagree Strongly disagree



8. How do you feel about your child performance at school.

[More Details](#)

[Insights](#)

Improved	35
Slight improvement	13
No change	11
Worsen	3
Deteriorating	0



9. How do you feel about the school performance including care, support, teaching and learning

[More Details](#)

[Insights](#)

Improved	25
Slight Improvemnet	16
No Change	18
Worsen	2
Deteriorating	1



10. Will you recommend St Marks RC School?

[More Details](#)

[Insights](#)

Yes	46
No	5
Maybe	11



General Comments

Parents/Carers Comments	School Reply	Actions
Some children needs more encouragement with learning.	We have introduced a new reward system to encourage pupil participation and responsibility for their learning.	
RE Homework every week is too much.	Faith is at the centre of our learning journey and should be a priority for homework. We will review the amount of homework being set.	
Child feels safe around Staff	We are proud of the Safeguarding and Pastoral work at St Mark's and will continue to make this a priority.	
Children are very positive when speaking about school environment, staff and learning.	Pupil voice (via school council) talks positively about school life at St Mark's.	
Some parents are really happy with their childs experience at St Marks. Children feels safe,love going to school and feels supported by the staff.	We value the feedback from parents and will continue, both as staff and the leadership team, to work closely with parents and the community.	
Children behaviour. Some parents feels some children have violent outburst and the school are not doing anything about it. Parents believes the Senior Leadership Team are making poor decisions on this matter. Some parents feels the behaviour of some children are impacting on the behaviour of others.	As a Senior Leadership Team (SLT), we work closely with a number of outside agencies around behaviour and the social, emotional, well being of our pupils. We are following specialist and detailed advice that may include personalised risk assessments and provision. We would encourage any parent to talk directly to the SLT if they have any concerns as we feel that an open dialogue is crucial when tackling challenging behaviour in the school community. It is vital that all	

	our pupils feel valued and safe when coming to school.	
Some children finds homework difficult and struggles with writing.	We would encourage you to speak to your class teacher as there are lots of approaches to support this that can be explored.	
Some parents feels the sanction for warning and bad behaviour at school is not good enough.	We have recently reviewed our behaviour policy and continue to do so in light of any changes or significant incidents. We do follow advice on sanctions from Suffolk County Council and specialist agencies.	
Some parents feel that more support are required for children struggling in class. Teachers are failing to identified the issue and school does not provide provisions such as after school class etc.	We have worked hard to try and extend our extra curricular provision in light of comments from pupils and parents and have recently set up a number of lunchtime and after school clubs. We do have clubs before school to help those struggling in Maths but uptake can be very limited. We would encourage you firstly to speak to your child's teacher with any concerns. If concerns continue then please do book an appointment with the SENDCo who will happily review provision and can make a plan for your child if appropriate.	
Lack of variety of after school sports and activities.	Please see comments above. We are limited on space but have tried to listen to pupils and offer opportunities for a wider range of interests e.g. Science club will also be starting very soon based on feedback.	

Update of school website. Difficult to Navigate.	This has been a priority this term and we are updating and reviewing all areas of the website currently.	
The school ground require renovation and TLC. General condition of the building needs much work.	This is an ongoing piece of work. We are currently working with the Suffolk Wildlife Trust and The Orchard Project to improve our school grounds. We would encourage any parents who can support us with this area to please speak to us.	
Some parents feels that the Head Teacher doesn't response to emails in reference to behaviour of certain children at school.	Please make contact with the office if you wish to speak to the Headteacher.	
Some parents feels that the school needs to print more documents to send home such as newsletter.	If you require a paper copy then please ask the school office. We feel it is important environmentally to try and cut our paper consumption.	
Some parents feels the PTA is doing a great job for the school.	We are really proud of the PTA and some of the projects they have been involved with such as the International Evening.	
Some parents believe that the school are now working together with parents through PTA and Parent Working Party (PWP)	We feel this has been a very positive outcome and feel that increased communication between school and parents is crucial.	
School interactive white board require update.	We are aware of this and are seeking ways of funding this as a priority. Parental engagement is welcomed on this.	
More books are required	We are continuously updating our library and looking at options such as online library and book collections.	

Absences due to SEN and family related trauma are not seen as acceptable reasons. Family feels unsupported.	Please speak to the SENDCo or SLT team if you feel this is the case as they will be able to help and advise.	
Some parents feels school communication is poor. Not enough notification for parents.	We are looking at improving the way we communicate with parents such as weekly newsletters and informing parents about key events such as the Nativity at the start of term.	
Some parents feels that the school/teachers attention to details and care have decrease.	We are working hard with the Parent Working Party to address concerns. We also have informal coffee mornings where we would encourage you to come and chat to the SLT.	
Some parents feels that teachers job sharing makes it unstable for others	We support everyone in our school community.	
Better payment system required eg Card machine.	Please raise this as a concern with the Parent Working Party.	
Some parents feels that better notice should be given prior to implementing changes at the school.	We are constantly reviewing our policies and procedures and try and inform/ consult with parents of key changes where appropriate e.g. RSHE.	
Some parents feels that more reading challenge are required for the pupils. At Least two books per week.	We have trained staff on a new reading assessment scheme for KS2 called Accelerated Reader which will be available this term and will help track and monitor reading.	
SEN training required for all teachers, not just lead.	We are in complete agreement about this and we constantly provide training through school CPD but also outside agencies. This term teachers/ support staff have had training in deescalation theory, Pace training (trauma informed	

	work) and also Thrive (social, emotional) training for staff.	
Some parents feels that St Marks standards exceeds other school where their child has been, particular in mental and emotional well-being.	We believe the personal development of every child is of huge importance and we work with guidance from the Anna Freud Centre and the Mental Health Support Team. We also have recently reviewed our PSHE provision and RSHE curriculum.	
Some parents feels that more club and activities are required for KS1.	We are addressing this with lunch and after school clubs such as Science Club and Dancing Club.	
More space are required for children showing interest in sporting activities.	We have an outstanding PE coordinator at St Mark's who is always seeking to provide a wide range of resources, space and sporting opportunities for all children.	
More clarity on curriculum needed.	We are working to update this on the website and through Newsetters at the start of each half term which maps the activities and curriculum teaching for that period.	

